

# Introducing “The Q” Quality Evolution Workshop

Please note that this information is not yet public and will be shared with UCA quality organizations and then UCA’s full database next week.

In-person Accreditation workshops are back! These workshops underwent a hiatus due to COVID-19, but we — along with many of our quality organizations — have realized there is still a strong need for this type of in-person learning to help organizations adequately prepare for the Accreditation surveys.



## When will they begin?

We will kick off our workshops January 14-15, 2025, at WeWork in Phoenix, with additional in-person sessions at the 2025 Urgent Care Convention at the Hilton Anatole in Dallas, May 4-7.

## How much do they cost?

\$795 per person. Same organization, \$50 off each 2+ people. Repeat attendee (next year) \$50 off.

## How long are they?

Each workshop is 1.5 days.

## What topics will they cover?

- Clinician Privileging
- Competency Assessments
- Personnel File Management
- Mock Sessions
- Administrative Review
- Center Review
- Visit Observation & Workforce Interview

## Do attendees receive anything in addition to attending?

Yes, in addition to attending the sessions, all attendees will receive:

- Bound Manual
- Stuffed Quality Koala Mascot, “Armando”
- 1 Free Policy
- 2 Webinars
- Exclusive Workshop Decal
- Discount on Accreditation Products

## What’s next?

We will contact UCA organizations approaching Accreditation renewal on an ongoing basis. Sign-ups for the workshop open in October and will be announced through all UCA channels. Any questions can be directed to [quality@urgentcareassociation.org](mailto:quality@urgentcareassociation.org)