



COLLEGE OF  
URGENT CARE  
MEDICINE®

## 2024 CUCM BOARD OF DIRECTORS CANDIDATE INFORMATION

### Patrick Dolan MD FAAP FCUCM

Patrick Dolan is the Medical Director for PM Pediatrics in Mount Prospect, Illinois, and the Illinois Regional Education Lead. He oversees education, strategy and execution of medical affairs, clinical operations, quality management, patient care and safety, utilization review, professional development, strategic initiatives, and vaccine ventures at all Illinois locations. Prior to becoming medical director, Dr. Dolan was a primary attending physician and quality champion at the University of Chicago Comer Children's hospital, pediatric emergency department for 12 years.

In this role, Dr. Dolan created the "STEP up to Sepsis Program" and he established teams dedicated to sepsis, and other quality improvement projects. He also helped to reduce length of stay while in the Pediatric Emergency Department for fever in newborn patients from 9 to 5 hours and in sepsis patients decrease time to antibiotics from 3 to <1 hours.

Recently, he was the Primary Investigator for the Urgent Care Association and Urgent Care Foundation, CDC funded "Antibiotic Stewardship Quality Improvement Project". Where they decreased antibiotic utilization for Viral Illness and Bronchitis in 50 sites with 150 provider participation throughout the country. This project was completed last year pending publication.

Dr. Dolan is a Six Sigma Black Belt and is involved in several quality initiatives including reducing variation in care, sepsis, ED throughput, and door to discharge initiatives. Dr. Dolan is engaged in numerous statewide projects including Illinois Department of Public Health's Emergency department approved for pediatrics facility recognition program. Where he serves as the chair of the committee and a site evaluator. He is also the Deputy Medical Director of the Pediatric Care Medical Specialist Team for the Illinois Medical Emergency Response Team.

Dr. Dolan has published articles and presentations on Emergency Department Pediatric Facility Recognition programs, abnormal vital sign recognition and provider notification in pediatric emergencies, resuscitation of newborns, advancing chief complaint-based quality measurements and many other quality and emergency medicine topics.

***What do you hope to contribute as a CUCM Board member?***

The College of Urgent Care Medicine has a mission of promoting quality, supporting and disseminating education, while assuring all teams are clinically competent. By doing this, every patient, every time, at any UCA site will receive safe, effective, timely, efficient, patient-centered, and equitable care. These areas that CUCM focuses on are also the AIMs of every part of my work since I started my journey in medicine.

As a board member, I look to support clinical practice excellence, a core tenet of CUCM. To achieve this, we will need to as put forth by the College set competencies, cultivate updates and guidelines, and publish the work being done.

Within the domain of competences, I have create and assessed competences for a variety of medical programs. Whether it be with Urgent care providers, Pediatric Emergency Department staff, emergency department pediatric facility recognition, EMSC, pediatric residency or pediatric emergency fellows. I can help review these competencies. Help education and support teams to reach this level of competencies to ensure the standards are met.

Creating competencies is not where we need to stop at. We also need to create support for those teams to reach that goal. I have created review and implemented hundreds of treatment guidelines to help support achieving competencies. I also bring a unique quality improvement lens that helps me identify gaps in education, in treatments or execution of quality care. By utilizing the past quality projects, and collaboratives that I have done to bring large networks of teams together to improve medicine.

While setting competencies and updating with education helps the UCA teams involved in the projects. It is with publication that we can gather other teams not engaged or disseminate the knowledge learned. I have published and presented my improvement work at many conferences and journals. My support and history of sharing the work done at outside conferences helps CUCM get its mission expanded to a wider audience.

Competencies, updates and support with publication is the way CUCM can help drive change. I feel with my history, my current work and my vision of continuous improvement I can support the college on the next generation of the board, building on the great fundamental work from previous boards.