

URGENT CARE QUALITY

CLINICIAN SUCCESS

ONBOARDING - TRAINING BLUEPRINT
●●● FOR ALL DISCIPLINES
●●●

ONBOARDING - GUIDELINES CLINICAL CULTURE

PAY - SIMPLE & TRANSPARENT

PAY - ALIGN W/ORG VALUES

PAY - FINANCIAL EDUCATION

DEI - RESEARCH + GOAL DRIVEN OUTCOMES

BURNOUT - PILOT PROGRAM W/ UCA AND BETTER TOGETHER FOR SMALL GROUP TO PARTICIPATE (FUNDED BY UCA) DATA TO PROVE VALUE

~~QUALITY~~ #2 CLINICIAN SUCCESS

BURNOUT - SMALL CHANGES, FOR
EXAMPLE EMPLOYER NOT CALLING
YOU ON YOUR DAY OFF.

SAFETY - HUDDLES LOCALLY AND
MORE EXPANSIVE ACROSS SYSTEM

SAFETY - DEESCALATION TRAINING
& DRILLS

SAFETY - BUDDY SYSTEM PART OF
ONBOARDING

~~DEI-INCORPORATE INCLUSION OF DEI~~

CLINICIAN SUCCESS #3

- UMBRELLA to ALL themes: CULTURE
 - Assess Culture First, then decide which theme(s) need most improvement in your practice
 - Role of leadership

Burnout toolkit

DEI - incorporate inclusion of DEI

- strategy on accreditation standards

Have UCA fund a pilot program (~100 members) to participate in better together, collect data to bring back to all organizations to encourage doing same for their own teams

Onboarding pre-test, ID weakness all New grads coupled w/ mentoring program/buddy system.