



Western Regional
Urgent Care Conference
Fall Agenda

September 16-18, 2023
Monterey Marriott Hotel Monterey, CA

SATURDAY

September 16, 2023

16

Procedure Workshop

- 1:00-2:00 p.m. Joint Injections - Knee, Ankle, Shoulder, Elbow
- 2:00-3:00 p.m. Advanced Suturing Techniques
- 3:00-4:00 p.m. IUD Insertion and Removal
- 4:00-5:00 p.m. Nexplanon Placement

Workers' Compensation Seminar

- 1:00-2:00 p.m. WC Fundamentals
- 2:00-3:00 p.m. WC Case Presentations
- 3:00-4:00 p.m. WC Case Management Challenges
- 4:00-5:00 p.m. Q&A with WC Adjusters and Attorneys

**Join us for the
Opening Cocktail Party**

5-6:30 p.m.
Mezzanine Lounge

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SUNDAY

September 17, 2023

17

7:30-8:00 a.m. **Opening Remarks**
8:00-9:00 a.m. **Keynote Speaker - Barbara Khozam**

OPERATIONS TRACK

9:30-10:20 a.m. **Customer Service**
10:30-11:20 a.m. **Leadership Development**
11:30 a.m.-12:20 p.m. **Integrating Primary Care into Urgent Care**
12:30-1:30 p.m. **Lunch in Exhibit Hall**
1:30-2:20 p.m. **UC Social Media**
2:30-3:20 p.m. **Staff Training**
3:20-3:50 p.m. **Coffee Break**
3:50-4:40 p.m. **Financial Literacy**

CLINICAL TRACK

9:30-10:20 a.m. **Rad Reads**
10:30-11:20 a.m. **Pediatric Pearls**
11:30 a.m.-12:20 p.m. **Head Cases**
12:30-1:30 p.m. **Lunch in Exhibit Hall**
1:30-2:20 p.m. **GYN Challenges**
2:30-3:20 p.m. **Derm Dilemas**
3:20-3:50 p.m. **Coffee Break**
3:50-4:40 p.m. **Cardiac Candies**

SOCIAL NETWORKING PARTY

5:30-7:30 p.m.
Marriott Penthouse



MONDAY

September 18, 2023

18

- 8:00-9:20 a.m Leadership Roundtable (Climate, DEI, MAB)
- 9:30-11:00 a.m. California Labor Law Update
- 11:10 a.m.-12:00 p.m. Government Affairs Update

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