



2026 Board of Directors Applicant Bio: Lisa Bishop

Urgent care medicine has been the center of my professional life for more than two decades. As a practicing clinician, healthcare executive, educator, and national speaker, my work has focused on strengthening the systems that allow urgent care clinicians to provide safe, efficient, and high-quality care in one of the most dynamic environments in healthcare.

Throughout my career, I have been deeply committed to advancing provider readiness and clinical excellence in urgent care. During my tenure as Vice President of Training and Clinical Development for a national urgent care organization, I led the onboarding and development of more than 400 physicians and advanced practice clinicians across multiple states. In that role, I designed structured training programs, standardized clinical pathways, and documentation improvement initiatives that improved provider performance, supported quality care, and strengthened operational consistency across large networks of clinics.

One of the most important lessons I have learned is that urgent care clinicians are often expected to succeed in an incredibly complex environment without the specialty-specific training our field truly requires. This is why the work of the College of Urgent Care Medicine is so important. Through education, fellowship, mentorship, and professional collaboration, the College plays a critical role in advancing urgent care as a recognized specialty and supporting the clinicians who practice it every day.

In addition to my operational leadership, I remain actively engaged in national conversations around urgent care quality, provider training, and clinical innovation. I have presented at national conferences, contributed to professional publications, and worked alongside colleagues across the industry to address the evolving challenges facing urgent care organizations and the clinicians who serve in them.