

A group of business professionals in a meeting. A woman in a grey blazer is pointing at a tablet held by another person. There are coffee cups and other devices visible. The scene is brightly lit, likely from a window.

Clinical Consortium Quarterly Meeting

March 14, 2024

Housekeeping

Meetings are recorded.

Mute if not speaking.

Participation is key.

- Take yourself off mute, raise your hand, or post in the chat.

A recap of the meeting will be sent.

- Included will be the slides, the recording, the chat log, and any action items.

Agenda

Ice Breaker

2023 Priority Area Updates

ABS

Primary Care in
the UC Setting

Staffing Needs

Emergency
Preparedness

2024 Clinical Consortium Cycle

July In Person



Ice Breaker

Share your
favorite way to
relax with friends.

ABS



Updated the website with DART and TRAIN information,
<https://urgentcareassociation.org/about/strategic-initiatives/antibiotic-stewardship/>



Hosted a webinar with the CDC in November, the recording is still available,
<https://urgentcareassociation.org/shop/clinical/webinar-common-myths/>



Completed survey around which EHR's are mostly frequently used in Urgent Care.

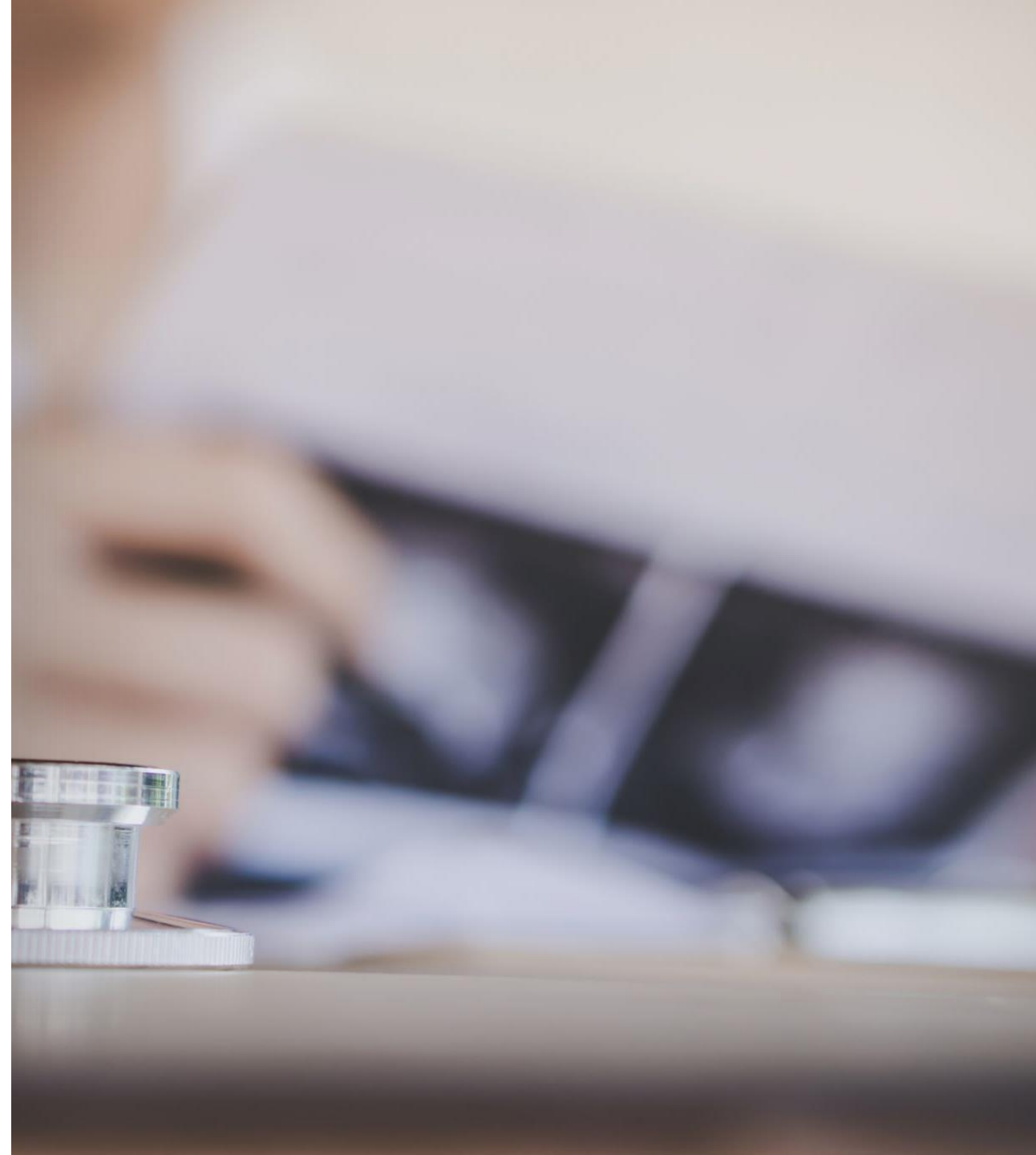


Survey Results and Next Steps

ABS onboarding
short course for
the Urgent Care
Industry

Primary Care within UC Setting

- Hypertension treatment and guidelines going out in the next Urgent Caring Publication (thank you Joe Toscano).
- Other conditions up for consideration: HTN, HLP, DM2, COPD/asthma, mixed anxiety/depression, derm concerns, insomnia





Participation Needed

- If you had to pick one, what's the next condition the Clinical Response Committee should put together guidelines on?
- Type your choice in the chat.
- If you'd like to be involved in that work, type "involve me" after your suggestion.

ANSWER CHOICES	RESPONSES	
None of the above	0.00%	0
hypertension	100.00%	1
hyperlipidemia	100.00%	1
hypothyroidism	100.00%	1
type 2 diabetes mellitus	100.00%	1
anxiety, depression, mixed anxiety depression	0.00%	0
osteoarthritis	0.00%	0
asthma/copd	100.00%	1
eczema, psoriasis, chronic urticaria	0.00%	0
acne	0.00%	0
insomnia	0.00%	0
Other (please specify)	0.00%	0

Burnout

- The burnout is real and needs to be addressed.
- A small committee is working on a burnout toolkit addressing needs from the clinician perspective.
- The topic has also been shared with the Operational Response Committee.
- **PARTICIPATION NEEDED:** If you would like to be involved in this work or have resources you think would benefit a toolkit, type “burnout – involve me” in the chat.
- We will pass along your information to Joe Toscano and Lindsey Fish who are heading up this committee.



Emergency Response Committee

- Crisis Resource Page
 - under construction
- New work on UC template for pandemic preparedness
 - Accreditation
 - Standard infection control guidelines



state by state map

1. Department of health
 2. Emergency response organization
 3. State hospital board—optional
 4. Department of transportation—nice to have
- B. Federal
6. CDC
 7. ASPRS—consider adding link for sign up webinars

2024 Clinical Consortium Cycle



Welcome, Lindsey Fish – chairperson for the next two years.



PARTICIPATION NEEDED: In the chat, list the name and email of your clinical education leader, they will be added to the invitation that will come out soon.



Save the date invitations will be sent out for the in-person.

In Person Meeting at The Assembly

- July 27-29 in Miami, FL
- JW Marriott Miami Turnberry Resort and Spa, <https://www.marriott.com/en-us/hotels/miajt-jw-marriott-miami-turnberry-resort-and-spa/overview/>
- Other groups gathering at The Assembly: The Strategic Advisory Group and The Delegates Council.
- Reminder: Limit of 50 for the in-person event.





Questions

Action Items

- Stand out from the crowd, join the ABS commendation program, <https://urgentcareassociation.org/quality/commendation>
- Join us at the 2024 Urgent Care Convention, <https://web.cvent.com/event/913e75ea-3b13-4c6d-be34-2a5efe889cf3/summary>