

Getting Back on Track Post Covid-19

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A bit of me...Hello!

- Background
- How long I have been a member
- My favorite part about working healthcare.....



Pictures: Manuel Sierra HDR Healthcare Network

What's the Chat about?

Here's what we'll be going through today.....

- The Challenges
- The Collaterals
- The “Rebuild”



Pictures: Manuel Sierra HDR Healthcare Network

United through Covid-19

- The number of deaths from COVID-19 almost reached 6.8 million (Elflein, 2023).
- Urgent cares are pivotal players in this nation; despite a time of isolation, we have managed to stay united through all kinds of challenges.



Pictures: Manuel Sierra HDR Healthcare Network

Our back story 181st Urgent Care center

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C.M.O.



Dr. Hector Reyes
C.E.O.



NUESTROS CENTROS • NUESTROS MEDICOS • NUESTRO IDIOMA

Pictures: Manuel Sierra HDR Healthcare Network

Getting hit with covid-19 the challenges

- PPE challenges, staffing issues, infection paranoia.
- Urgent care centers tested a disproportionate share of COVID-19 patients (ASPR TRACIE, 2022).
- Protecting patients and protecting staff.
- Unfamiliarity with tele-medicine technology.
- New expenses, inaccessible supply.



Pictures: Manuel Sierra HDR Healthcare Network

Getting hit with covid-19 the challenges

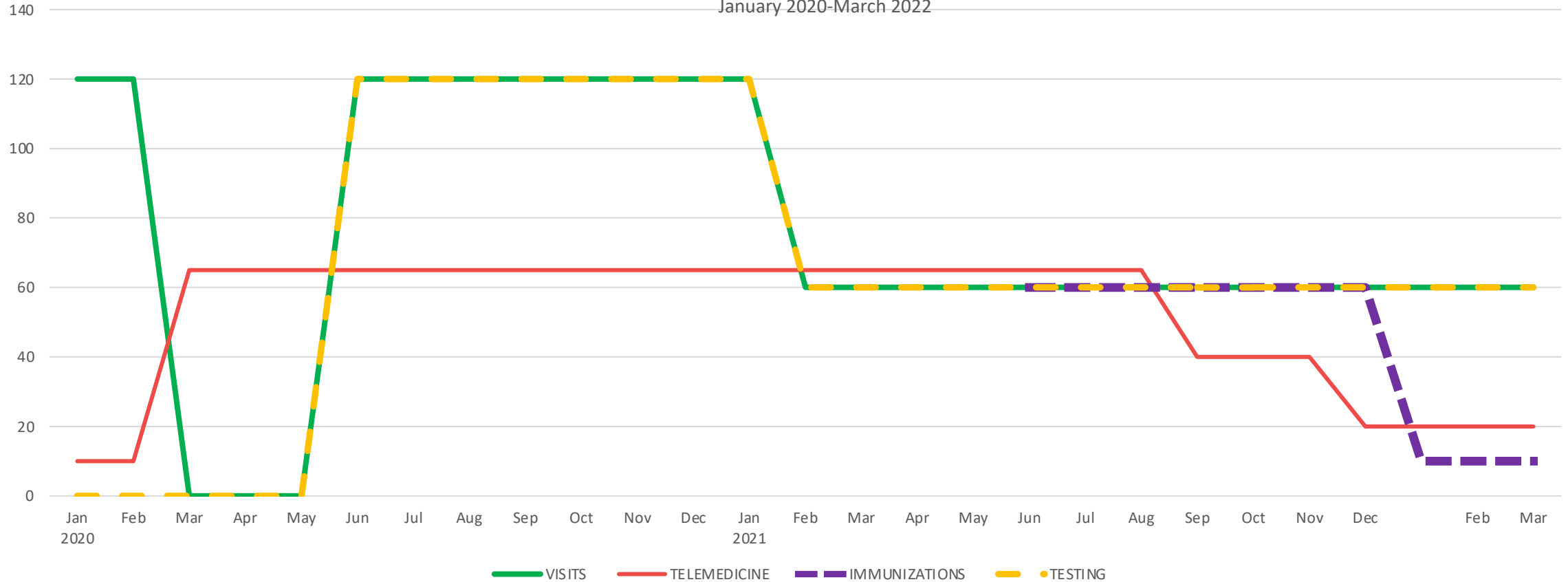
- In 2020, COVID-19-related visits made up 55% of all urgent care visits (Urgent Care's Impact During the Pandemic and the Future of On-demand, 2021).
- Data showed that in 2021, urgent cares saw an average of 58 patients per day (Stern & Experity, 2022).
- Infectious disease testing peaks at about 40% of all urgent care visits in October 2020 (Cheney, 2016).
- Immunizations peaks at about 20% of urgent care visits in March 2021 (Cheney, 2016).



Pictures: Manuel Sierra HDR Healthcare Network

Visits/Testing/Immunizations Vs. Telemedicine

181st Street Urgent Care Center
Visits/Testing/Immunization Vs. Telemedicine
January 2020-March 2022



Data and Graph : HDR Healthcare Network

The “Rebuild”

- Don't be afraid of new implementation
- Rejuvenate
- Retrain
- Regroup




Pictures: Manuel Sierra HDR Healthcare Network



Thank you!

Pictures: Manuel Sierra HDR Healthcare Network

Questions?



“COVID-19 will forever change how we respond to pandemics, and we will emerge from this crisis as a better industry and organization, forward thinking and proactive.” - Laurel Stoimenoff

- Adjust to the “new normal”
- Be open to new things that might help your clinic
- Remember that you are not alone

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Session Evaluation

- Your feedback is valuable, take a moment to complete the survey for this session.
- To claim CME, you must complete a separate survey available after the convention.

* How likely are you to recommend this **content** to a colleague?

Not likely at all Neutral Extremely likely

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What did you find most valuable about this **content**?

What would have made this **content** better?

SOURCES

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