

# Managing People In a Post Covid World

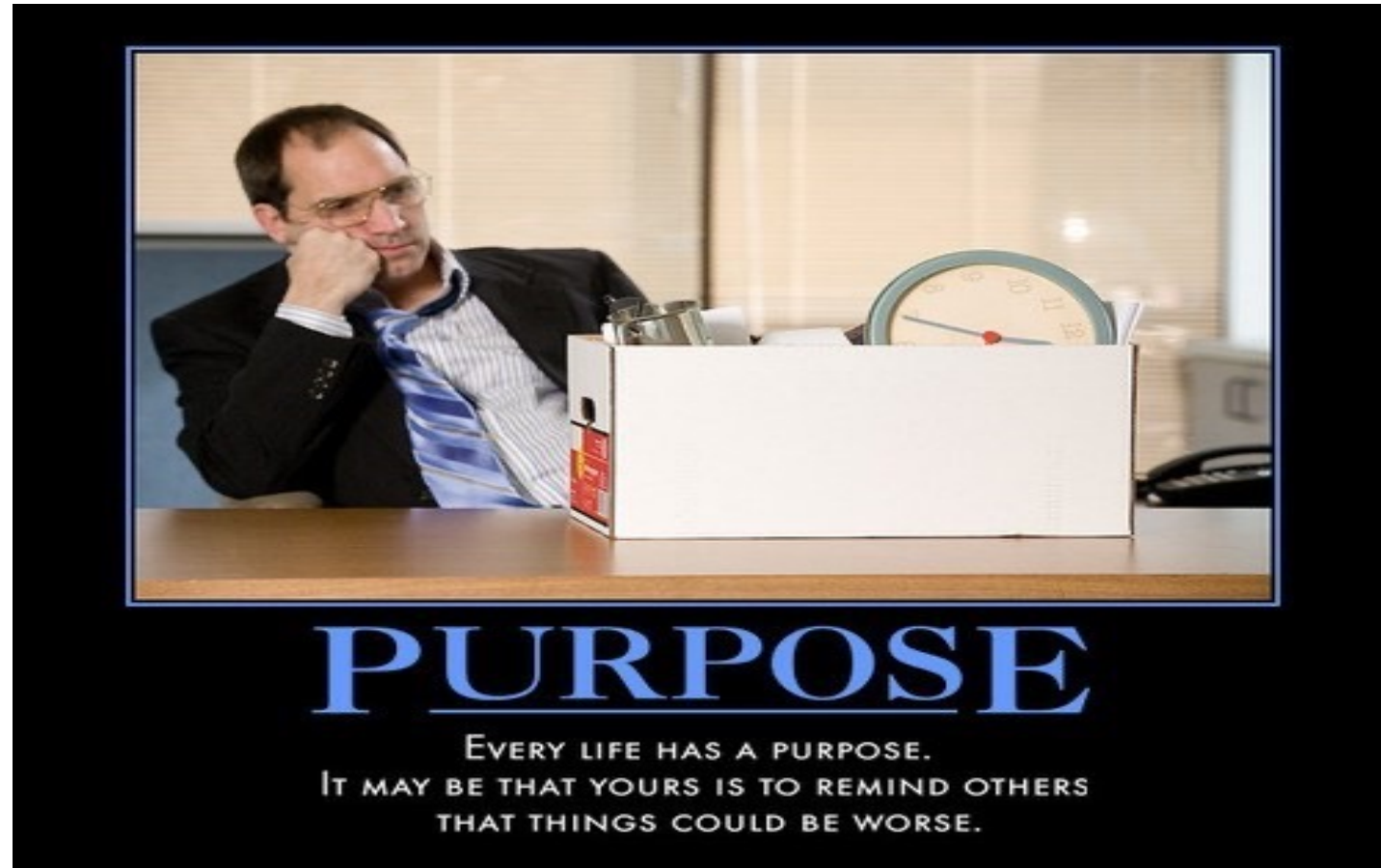


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So, who am I?



Objectives and Goals- To help you be the best leader you can be!



# Developing Soft Skills

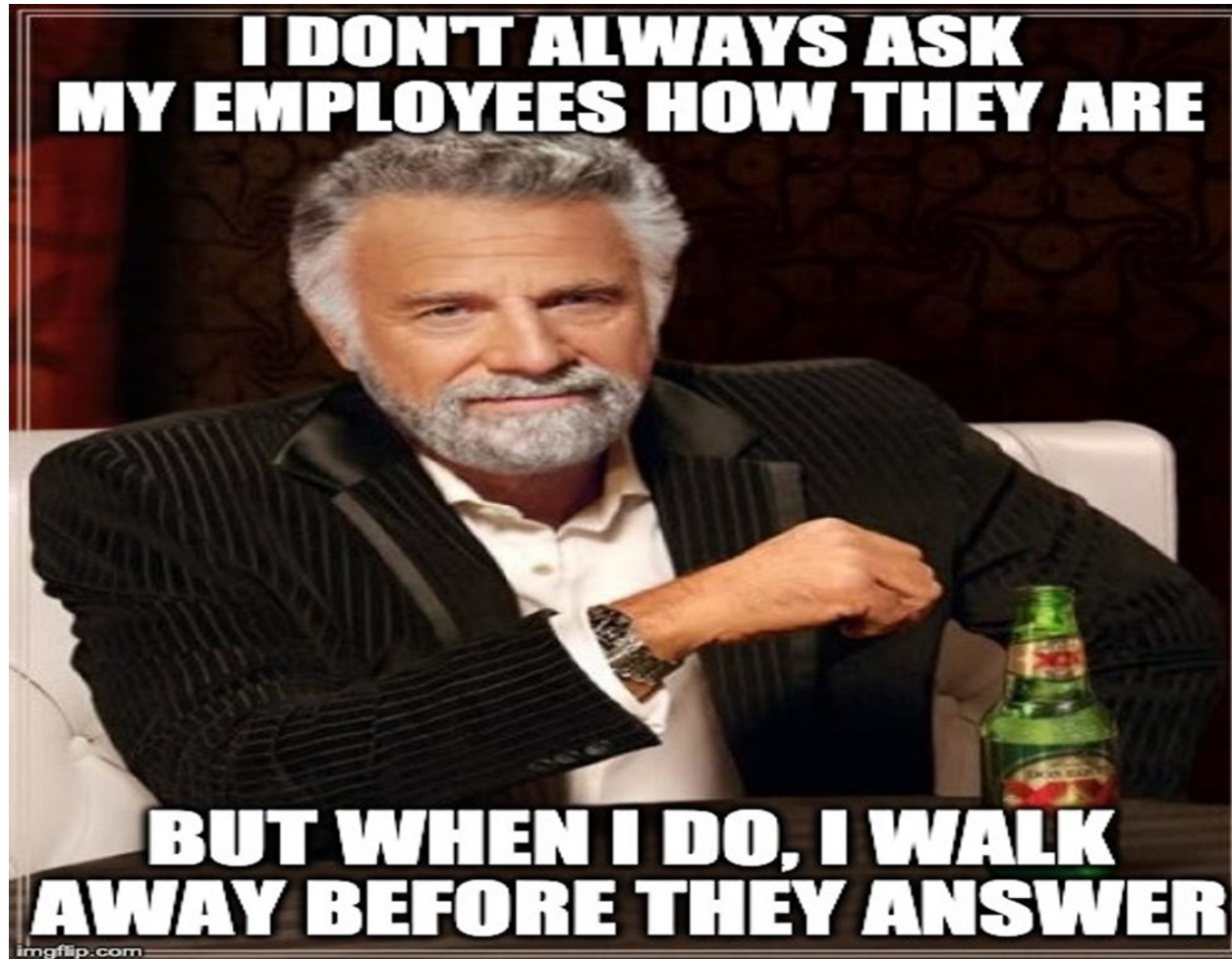


**“Any other people skills, besides 400 Facebook friends?”**

# Effective Communication



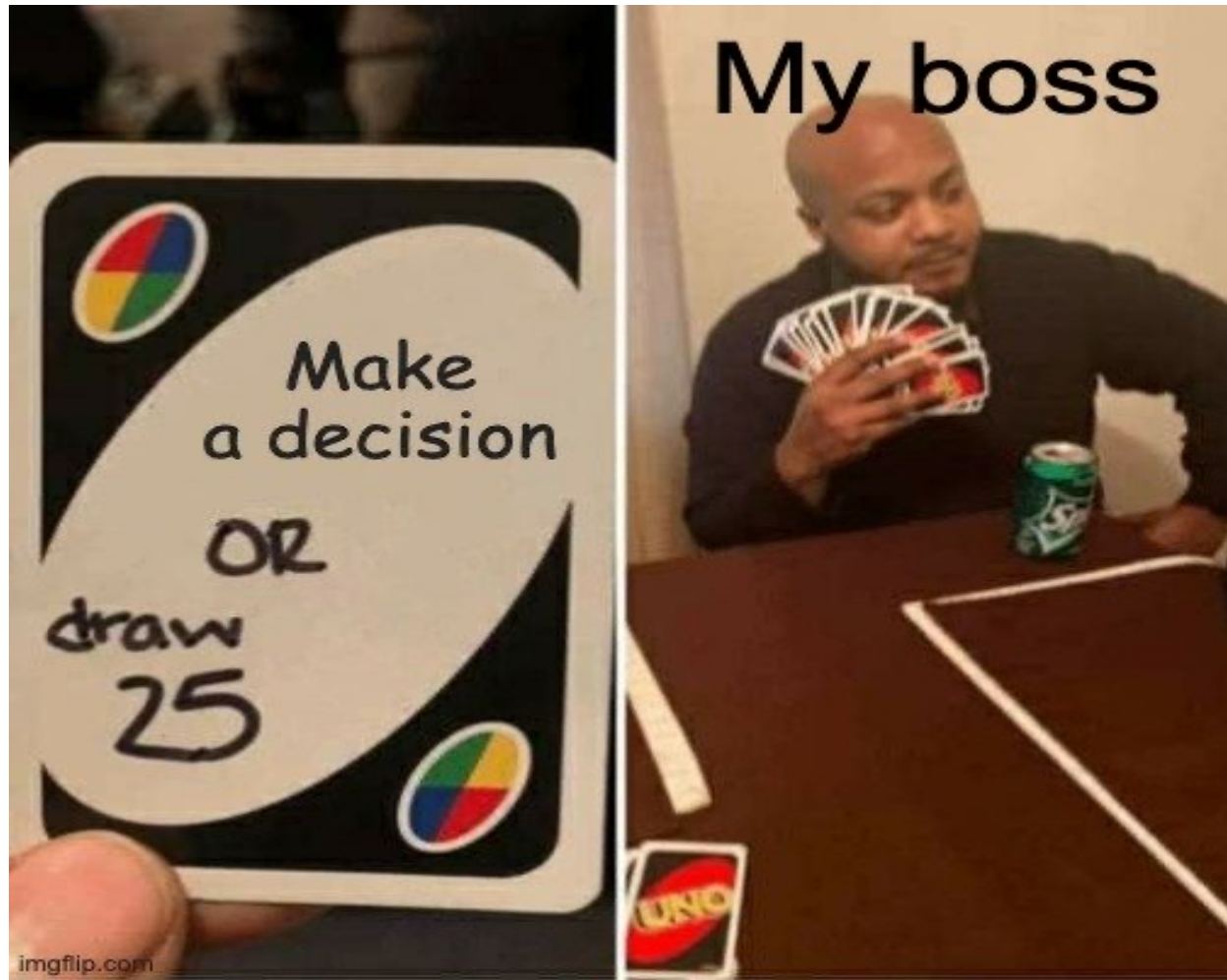
# Empathetic Listener



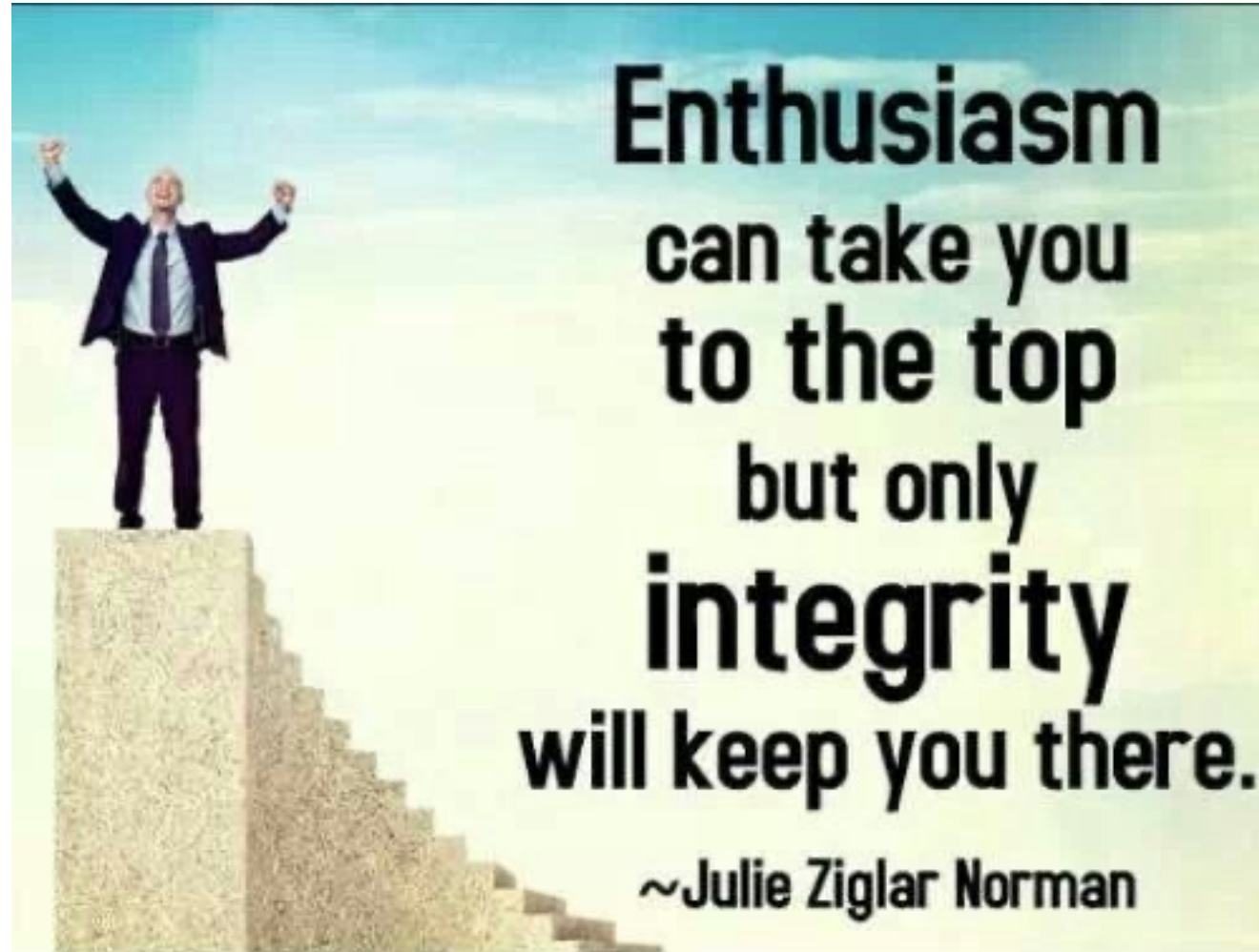
# Rapport Building- Ways to Make Your Team Feel Valued



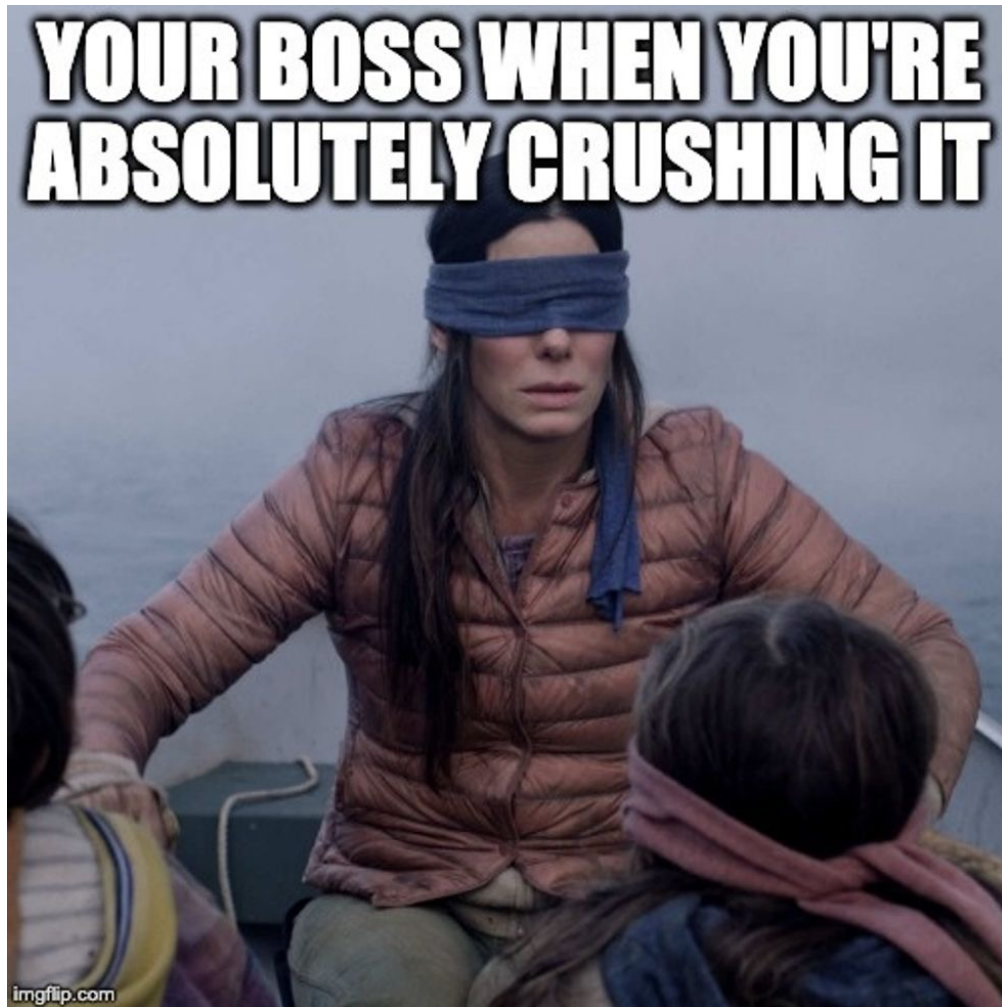
# Decision Making



# Integrity



# How to Achieve Buy in



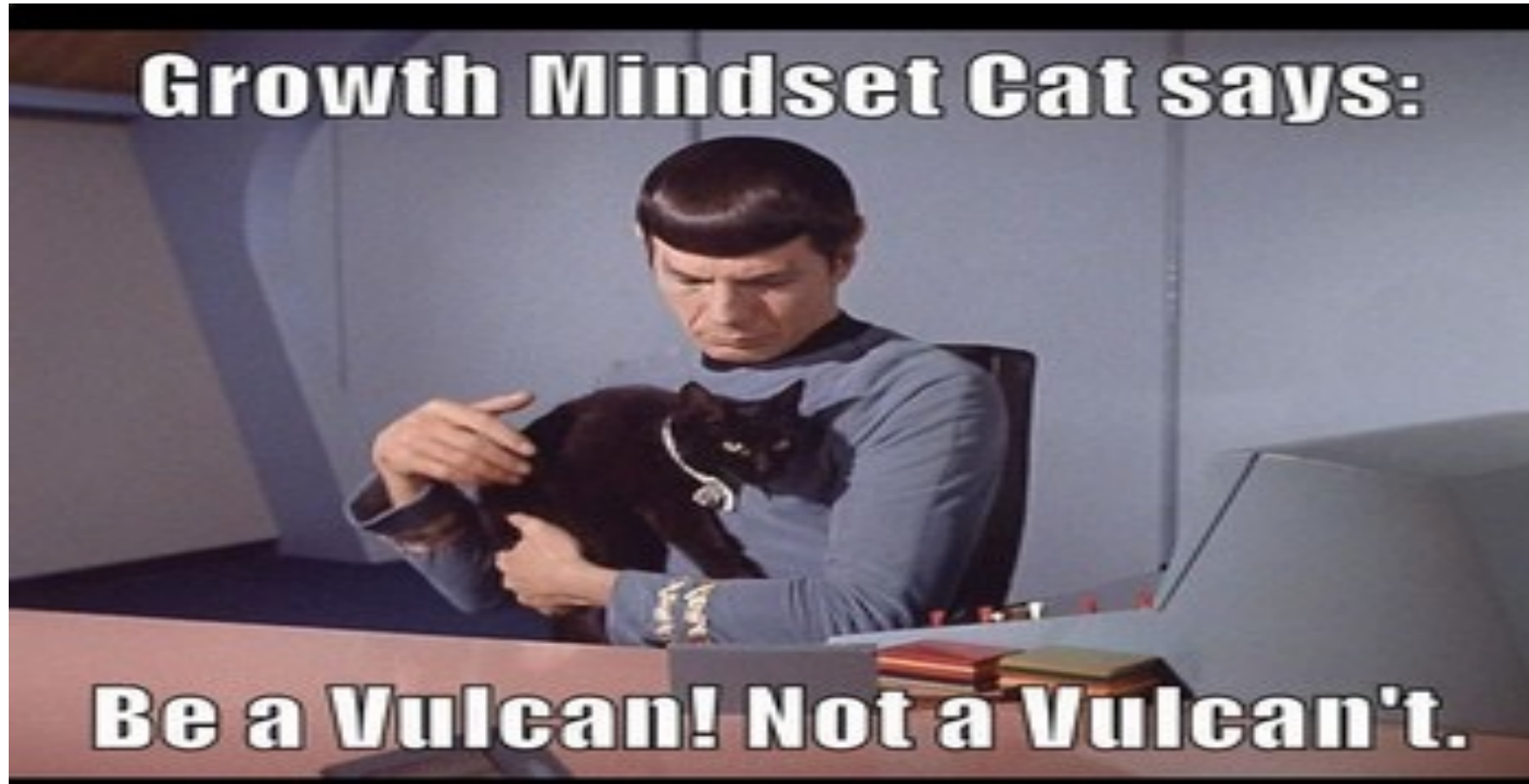
1. Talk to Your Team and Lay Out the Vision.
2. Involve the Team and Personalize Tasks.
3. Stay Connected and Schedule Follow-Up.
4. Address Resistance.
5. Be Prepared to Pivot.

# Time Management Skills-

- Quadrant 1- Urgent and Important
- Quadrant 2-Not Urgent but Important
- Quadrant 3-Urgent but not Important
- Quadrant 4 Not Urgent and Not important



# Nurture a Growth Mindset

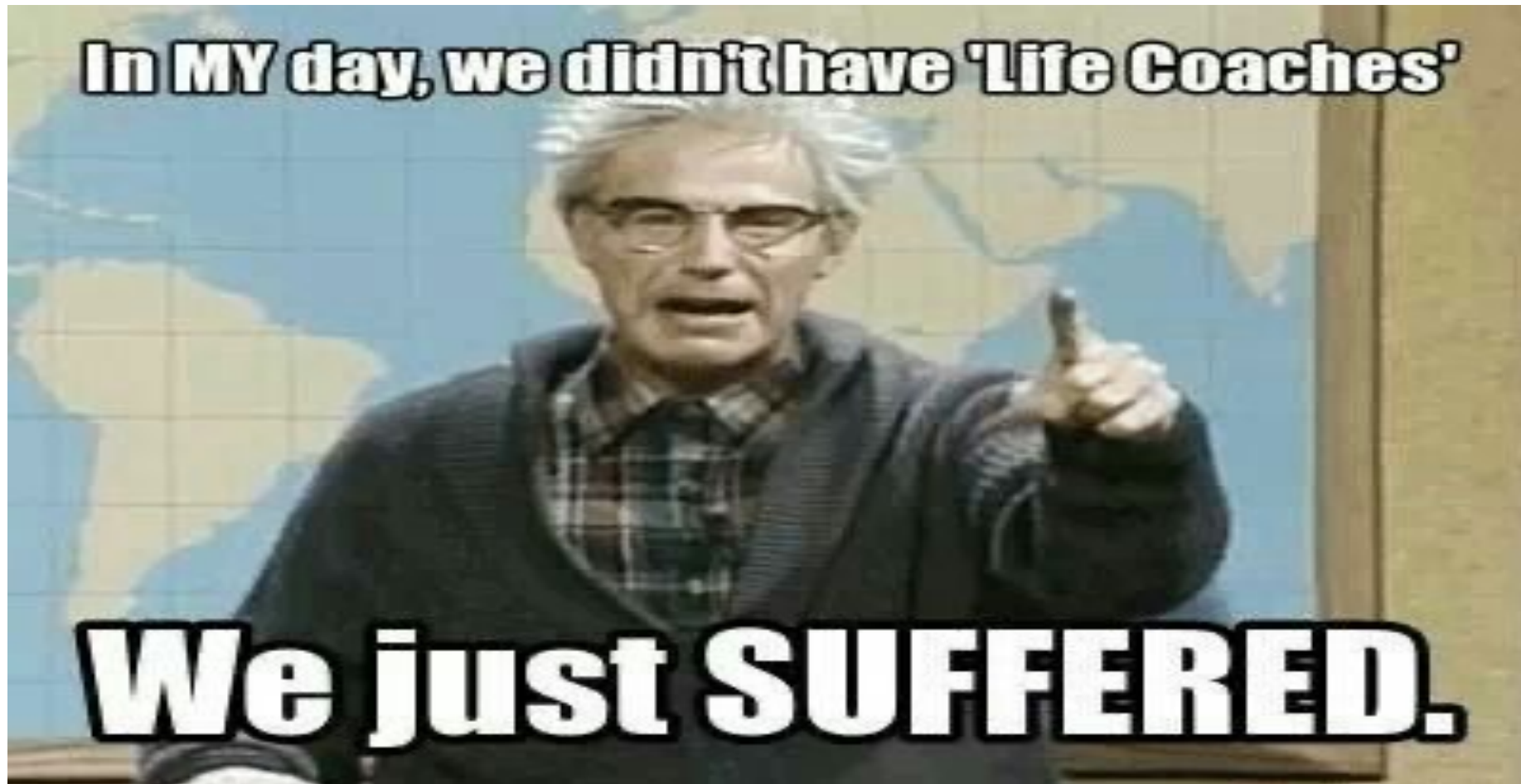


Be a Reader

“Reading is essential for those who seek  
to rise above the ordinary”

Jim Rohn

# Become a Coach



# Identify Future Leaders




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THE URGENT CARE CONVENTION

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- 
- Invest in yourself
  - Invest in your team
  - Have a servant's heart

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# Session Evaluation

- Your feedback is valuable, take a moment to complete the survey for this session.
- To claim CME, you must complete a separate survey available after the convention.

\* How likely are you to recommend this **content** to a colleague?

Not likely at all                      Neutral                      Extremely likely

0   1   2   3   4   5   6   7   8   9   10

What did you find most valuable about this **content**?

What would have made this **content** better?