



**2020 URGENT CARE CLINICAL CONSORTIUM:
July 27 – 28, 2020**

Conference Objectives

Goal: To convene an event which brings together urgent care clinical and operational leadership, federal and state public health experts, key urgent care partners and other industry stakeholders to share information and plan next steps to optimize clinical contributions of the urgent care industry. The participants will focus their discussion on the most current research, clinical best practices, prevention strategies, resources, surveillance, and response to prepare for communicable and infectious diseases in the 2020-21 season.

Clinical Consortium Key Activities include:

1. Discuss and review the latest scientific research, public health recommendations, trends and treatment protocol on COVID-19, influenza, and antibiotic stewardship.
2. Assess 2019-20 urgent care industry threats, challenges, responses, and preparedness for a novel environment likely to include both COVID-19 and influenza.
3. Identify deficiencies in resources, operations and other gaps in patient services that can be addressed to mitigate clinical barriers and optimize the urgent care industry response during the 2020-21 season.
4. Hear from public health officials on successes, lessons learned and opportunities for improvement and how best to leverage urgent care resources in their communities going forward.
5. Discuss the benefits and challenges associated with testing in the urgent care environment and the role urgent care should play in testing as well as proactive actions that should be taken now to prepare for UCs role when/ if a COVID-19 vaccine becomes available.

Consortium Deliverables:

1. Develop 2020-21 urgent care action plans in the following areas: a) Partnerships and integration with healthcare systems, public health, and emergency preparedness agencies b) State and local community partnerships c) Rapid response communications and messaging.
2. Identify and curate comprehensive clinician and patient education resources and strategies with a special focus on at-risk populations and partnership opportunities focusing on the dual threat of influenza and COVID-19.

AGENDA

Monday, July 27, 2020

10:00 – 10:15 AM WELCOME & INTRODUCTIONS

10:15 AM SESSION 1 - COVID-19 & 2020-21 FLU SEASON

STATE OF THE UNION: UPDATES FROM PUBLIC HEALTH

MODERATOR: FRANK ILLUZZI, MD

10:15 AM Public health review of COVID-19 and projections for 2020-21 season
AARON HARRIS, MD, MPH CENTERS FOR DISEASE CONTROL
SAPNA B. MORRIS, MD, CENTERS FOR DISEASE CONTROL & PREVENTION

11:45 AM COVID-19 Surveillance Trends in Urgent Care
DAVID STERN, MD, EXPERITY

12:15 PM Updates from state public health on COVID-19 and emergency response plans for 2020-21 season
CHANTELL REED, MSHCM, CITY OF NEW ORLEANS HEALTH DEPT.
R. NICHOLAS STAAB, MD, MSPH, ARIZONA DEPT. OF HEALTH SERVICES
MARY FOOTE, MD, NYC DEPT. OF HEALTH & MENTAL HYGIENE

1:50 – 2:00 PM WRAP-UP DAY 1

Tuesday, July 28, 2020

10:00 – 11:30 AM SESSION 2 – OVERVIEW OF INDUSTRY CLINICAL PRACTICES 2019-20

STATE OF URGENT CARE INDUSTRY

MODERATOR: FRANK ILLUZZI, MD, CITYMD

REVIEW OF BEST PRACTICES, LESSONS LEARNED IN 2019-20

KEVIN DIBENEDETTO, MD, PREMIER HEALTH

ROGER HICKS, MD, YUBADOCS

TRACEY DAVIDOFF, MD, ADVENTHEALTH

JD ZIPKIN, MD, GOHEALTH

11:30 – 12:00 PM COVID-19 TASK FORCE RECOMMENDATIONS
SEAN MCNEELEY, MD, UNIVERSITY HOSPITALS URGENT CARE

12:00 – 12:45 PM **CLINICAL PRESENTATIONS**
DEE CHAPMAN, ABBOTT
CORINNE FANTZ, PhD, ROCHE
CHRIS WEAVER, CEPHEID
JOHN TAMERIUS, PhD, QUIDEL

12:45– 1:45 PM **WRAP UP & 2020-21 PREPAREDNESS**

- ❖ PPE & SUPPLIES
- ❖ DIAGNOSTICS & TESTING
- ❖ VACCINATIONS
- ❖ REIMBURSEMENT & TELEHEALTH

1:45 – 2:00 PM **NEXT STEPS & ADJOURN**
