



2019 URGENT CARE CLINICAL CONSORTIUM AGENDA

September 22-24, 2019

JW Marriott Cherry Creek - Denver, Colorado

DESCRIPTION:

The Urgent Care Association is convening a high-caliber meeting of top urgent care executives, partners, public health organizations, experts and other stakeholders to address some of the most important clinical issues affecting the industry and the communities they serve. This 1st annual Clinical Consortium will address the crisis of antimicrobial resistance the importance of antibiotic stewardship in urgent care (this convening will target small to medium size UC organizations) and Influenza diagnosis, treatment, prevention and opportunities to enhance the role UCCs play in the national safety-net in caring for the inflicted..

Deliverables – Antibiotic Stewardship in Urgent Care

1. Develop strategies to improve antibiotic stewardship in medium-small sized urgent care clinics. This target group represents > 60% of all urgent care organizations.
2. Re-visit the existing Urgent Care Action Plan by adding new or modified activities and deliverables that are aligned with small to medium urgent care organizations.
3. Convene and seek input from urgent care stakeholders (EMR companies, public health, payers, pharmaceutical companies.) to partner and support urgent care antibiotic stewardship activities, initiatives and strategies.
4. Determine mechanisms for communicating meeting recommendations to the appropriate stakeholders within the small to medium-sized urgent care organizations.

Deliverables – Influenza Diagnosis, Prevention & Treatment

1. Assess the impact of new antivirals, regulatory policies/guidelines and other opportunities or barriers with influenza treatment in urgent care.
2. Create Urgent Care specific strategies/recommendations for the 2019-20 Influenza season.
3. Explore best practices in preventive and therapeutic interventions including diagnostics and immunizations.
4. Determine how UCCs can best affect clinical outcomes and population health during the flu season.

September 22, 2019

Welcome Reception and Dinner

6:00 pm – 9:00 pm Fireside Reception area - Located 1st Floor JW Marriott

September 23, 2019

UCF ANTIBIOTIC STEWARDSHIP SYMPOSIUM

Fireside Room – 1st Floor JW Marriott

7:30 – 8:00 AM	BUFFET BREAKFAST	
8:00 – 8:15 AM	WELCOME & INTRODUCTIONS	<i>MCNEELEY/STOIMENOFF</i>
8:15 – 8:20 AM	BRIEF REMARKS	<i>PARTNER: RB HEALTH (US) LLC</i>
8:20 – 8:25 AM	BRIEF REMARKS	<i>PARTNER: ABBOTT</i>
8:25 – 8:30 AM	MEETING PURPOSE	<i>MCNEELEY/TOSCANO</i>

8:30 – 10:30 AM

SESSION 1

8:30 – 9:00 AM

STATUS OF URGENT CARE ACTIONS ON STEWARDSHIP

BHOGAL/MCNEELEY

- 1) ABS Action Plan
- 2) ABS Committee Activities
- 3) Commitment Letter
- 4) Patient Education
- 5) CUCM ABS Commendation Program

9:00 – 9:45 AM

CENTERS FOR DISEASE CONTROL/BEST PRACTICES IN OUTPATIENT ABS

FLEMING-DUTRA

9:45 – 10:30 AM

AN UPDATE ON THE ROLE OF PROVIDERS, PATIENTS

TURNER

10:30 – 10:45 AM

BREAK

10:45 – 11:15 AM BRIEF UPDATES FROM THE FIELD
Stories from the Field: A Focus on Barriers, Processes, & Successes
ILLUZZI/GRAW/KULIN

11:15 – 11:45 AM THE ROLE OF THE EMR IN FACILITATING APPROPRIATE ANTIBIOTIC
PRESCRIBING AND ABS BEST PRACTICES
AYERS

11:45 – 12:00 PM BREAK FOR LUNCH ALL

12:00 – 3:00 PM SESSION 3
12:00 – 12:20 PM HOW CAN STAKEHOLDERS SUPPORT STEWARDSHIP IN URGENT CARE?
TOSCANO/MCNEELEY

12:20 – 12:45 PM GETTING ORGANIZATION “BUY IN”
STOIMENOFF/MCNEELEY

- 1) Discuss Existing Resources
- 2) Enhancing Resources for Medium/Small UCCs
- 3) Data Collection

12:45 – 1:15 PM JOINT DISCUSSION ON INITIATIVES

1:15 – 2:10 PM OVERALL ACTION PLAN MILESTONES & RESOURCES NEEDED

- 1) Industry Tool Kit: Medium/Small UCCs
- 2) Public Education Resources
- 3) Clinician Training/CME
- 4) Commendation Program/Incentives
- 5) Commitment Statement

2:10 – 2:25 PM BREAK

2:25 - 2:45 PM REVIEW ORGANIZATIONAL PROCESS, ACCOUNTABILITY & MILESTONES
2:45 – 3:00 PM FINAL REVIEW, NEXT STEPS & ADJOURN
MCNEELEY/ ALL

Welcome Reception and Dinner

6:00 pm – 9:00 pm ELWAYS CHERRY CREEK | 2500 E First Avenue



September 24, 2019

UCF INFLUENZA SYMPOSIUM

Fireside Room – 1st Floor JW Marriott

7:30 – 8:00 AM	BUFFET BREAKFAST	
8:00 – 8:15 AM	WELCOME & INTRODUCTIONS	SELLARS/ STOIMENOFF
8:15 – 8:20 AM	BRIEF REMARKS	PARTNER: ABBOTT
8:20 – 8:30 AM	MEETING PURPOSE & KEY DELIVERABLES	SELLARS/MCNEELEY

8:30– 10:30 AM	SESSION 1	
8:35 – 9:35 AM	A. UPDATES FROM PUBLIC HEALTH ON 2019-20 FLU SEASON <i>HERLIHY</i>	
	1) Influenza types and strains	
	2) New CDC recommendations	
	3) Predictions on peak flu season	
	B. LESSONS LEARNED IN URGENT CARE 2018-2019 INFLUENZA SEASON <i>DONNELLY/GRAW/ZOMPA</i>	
	❖ Clinician experiences/pain points from previous flu season	
	❖ Diverse perspectives – large, medium, small UCCs	
9:35 – 9:40 AM	BRIEF REMARKS	PARTNER: CEPHEID
9:40 – 11:00 AM	CURRENT & EMERGING THERAPIES FOR TREATING INFLUENZA INFECTION <i>HERLIHY/MCNEELEY</i>	
	❖ Overview of Antiviral Medications	
	❖ Impact of over-the-counter FDA approval for Tamiflu on UC	
	❖ Public health implications of new FDA guidelines on Tamiflu	

11:15 – 12:00 PM **SESSION 2**
BEST PRACTICES IN PREVENTIVE & THERAPEUTIC INTERVENTIONS
AYERS

- ❖ Flu activity and surveillance: How can EMR data assist with Flu prevention and diagnosis
- ❖ Increasing influenza immunization rates in urgent care patients
- ❖ Improving clinician immunization rates
- ❖ Strategies to improve patient compliance

12:00 – 12:15 PM **BREAK FOR LUNCH** **ALL**

12:30 – 12:35 PM BRIEF REMARKS PARTNER: BD DIAGNOSTICS

12:35 – 3:00 PM **SESSION 3**
12:35 – 1:30 PM DIAGNOSTICS AND TESTING
MOORE/PHILLIPS

- 1) FDA reclassification of antigen-based influenza testing
- 2) Commercially available diagnostics (RADT, molecular point of care, laboratory PCR, and culture)
- 3) How rapid molecular diagnostic tools impact clinical decisions.
- 4) Diagnostics and antimicrobial stewardship

1:30 – 2:10 PM **CONCURRENT SMALL GROUP DISCUSSIONS ON
POTENTIAL INDUSTRY INITIATIVES**

2:10 – 2:25 PM **BREAK**

2:25 - 2:45 PM REVIEW ORGANIZATIONAL PROCESS, ACCOUNTABILITY & MILESTONES
MCNEELEY

2:45 – 3:00 PM **FINAL REVIEW, NEXT STEPS & ADJOURN**
SELLARS

11:00 – 11:15 AM **BREAK**